

Technology that Transforms



# Electronic Delivery Order (e-DO) One step closer to paperless trade





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## **Present industry challenges under COVID**

Over the past weeks and months, the COVID-19 pandemic has emerged as a significant global challenge that is creating disruption across the world with the logistics industry being pushed to the brink.







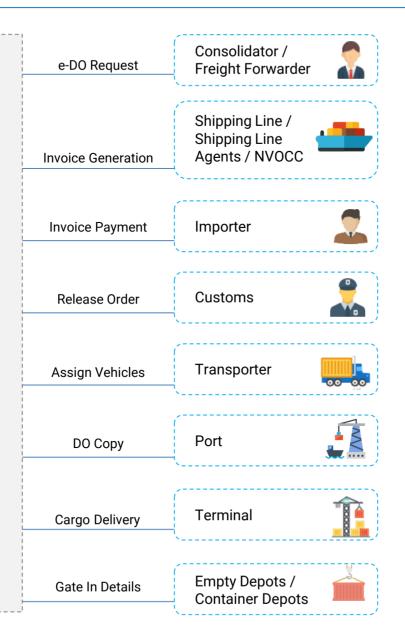
Shortage of staff at Shipping Line office due to COVID-19 pandemic

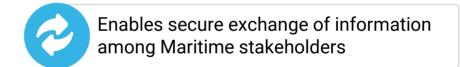
Long wait hours for agents in queues to submit documents, pay charges and collect DO

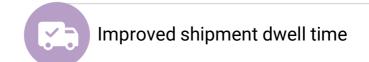
Risk of spreading the disease with paper contact and touchpoints

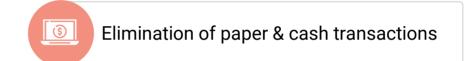


## **Introduction to Electronic Delivery Order (e-DO)**

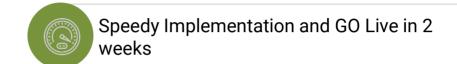










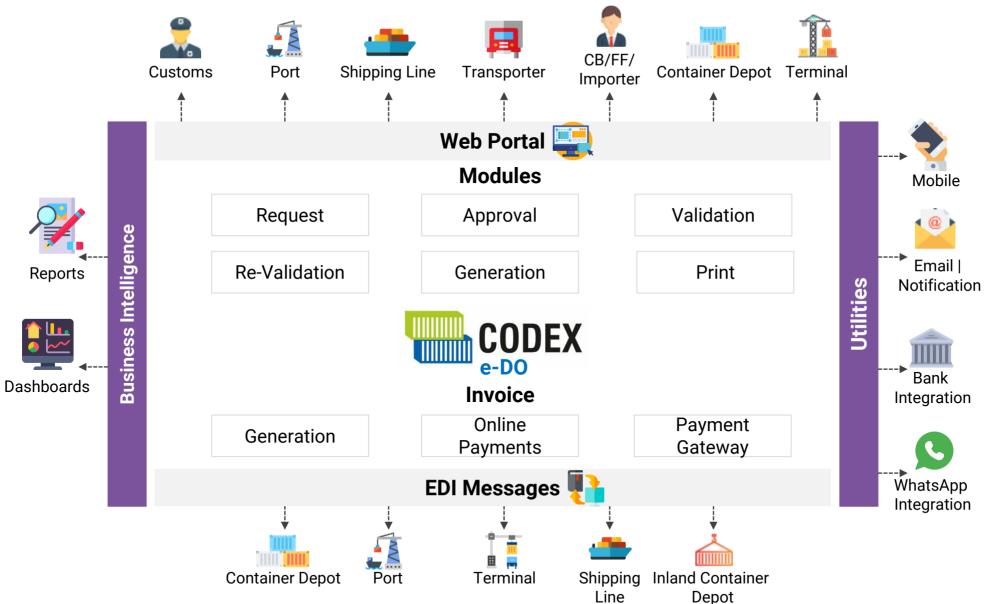




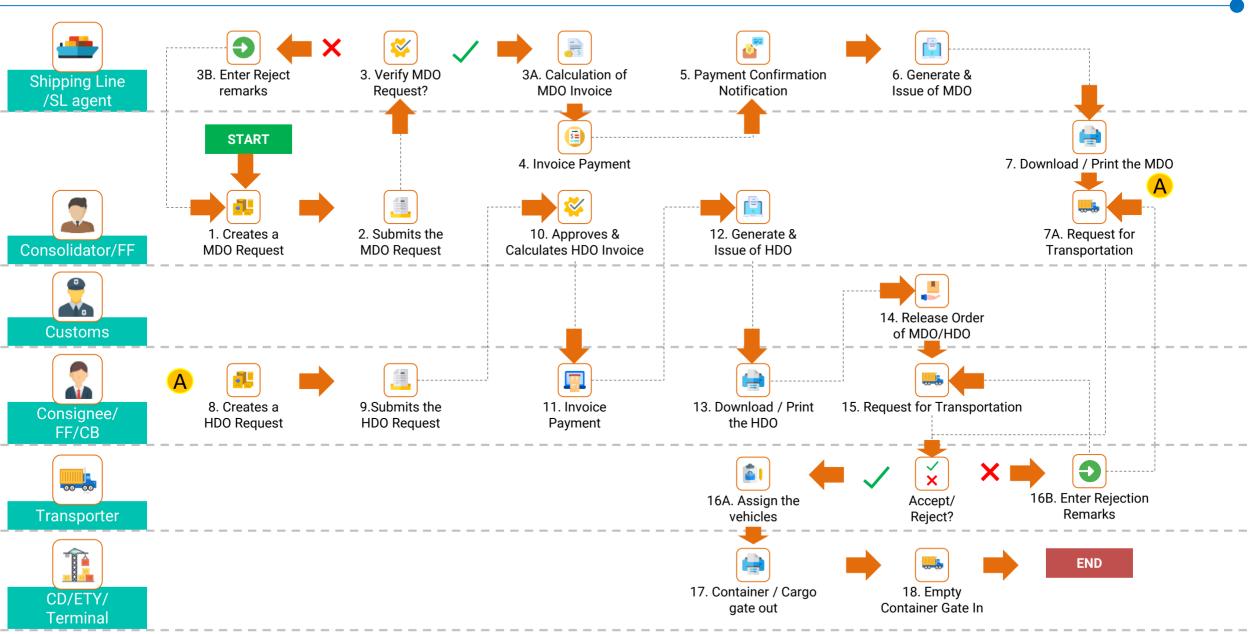
e-DO



## e-DO Block Diagram



#### **Process Flow**









- Stakeholder wise User Registration
- Two level authentication of User registration is maintained
- Organization and User details is captured
- Provision to upload multiple documents of Organization



- Provisions to Create Master & House Delivery Order request
- Creation of e-DO request with XML Integration of Manifest files for MBL / HBL
- On Line Validate / Re Validate functionality
- Single platform for Shipping line / Consolidator to approve multiple DO



- Provisions to Generate & Upload Invoice
- PDA / Wallet payment functionality
- Secured Online payment gateway with various Options
- Configuration for Multiple Charge heads



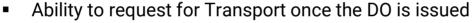
Generate / Upload DO

- Issuance of e-DO to stake holders by Shipping Line / Consolidators
- Generation of PDF and EDI Delivery Order
- Provisions to Upload Mater & House Delivery Order
- Single platform for all stakeholders to View & Download e-DO









- Provision to Assign the vehicle / Reject the request
- Captures the Vehicle details
- Provision to assign to Multiple Transporters in single request



- Ability to capture & upload multiple documents in various formats
- Single repository view for all uploaded documents
- Single platform for all stakeholders to view & download all documents
- Audit trails for all uploaded documents



- Business Intelligence based Dashboards for all stakeholders
- Multiple Reports and MIS for major stakeholders
- Organisation based Roles and Rights can be defined
- Print the Invoice and DO details



- Email configuration and notification on every milestone completed
- WhatsApp integration and notification on every milestone
- Generation of EDI/XML messages of e-DO
- Integration with Banks for Payment Mechanism



## **Pre & Post Scenario**

#### Stakeholder

Freight Forwarder

Shipping Line (SL)



#### **Pre Scenario**



Request for DO Manually in SL office

Counter 1: Submission of Docs

Bill of Lading

Letter of Indemnity

Counter 2: Invoice Payment

Counter 3: Collection of DO Hard Copy

Counter 1: Verification of Docs

Counter 2: Invoice Generation and Payment

**Confirmation Receipt** 

 $\label{lem:counter 3:DO Generation and submit hard} \label{lem:counter 3:DO Generation}$ 

copy to FF

Freight Forwarder (FF)

Transporter (TP)

Terminal (TL)

**Empty Depot (ED)** 

Request for Transport Manually in TP office

Request for No. of Vehicles

Submit DO Copy

Approves the Vehicle Request

Submits DO Copy to Truck Driver

Receives DO Copy from Truck Driver and Verifies it

Receives DO Copy from Truck Driver and Verifies it

#### **Post Scenario**



Request DO Online Submission of Docs Online Invoice Payment online (all modes available) DO Copy online

Approve/Reject/Hold DO request online Invoice Generation & Payment Confirmation online

DO Generation & Issuance of DO to major stakeholders (FF/TL/ED) online

Request for multiple TP online

- Submit Transport request online
- Submit DO Copy
- Online Approval to TP request
- Access to DO Copy

Prior DO information is available online

Prior DO information is available online

#### End-to-end Master/House e-DO process mapping

- Connecting all stakeholders on single platform with minimal data entry
- Master/House e-DO solution offers end to end process mappings of multiple scenarios

#### Track and Trace

- Complete records of the data entered in the system
- Easy access to information
- Complete visibility of Payment/Approval status
- Real time data and significant reduction in workload for customer support

#### **Reports**

- Reports for reconciliation of transactions and payments
- Status update report for all stakeholders



#### **Security**

- Data is safe and secure
- Secure online transaction and prevention from phishing and hacking
- Increased productivity and boost customer confidence
- Email notifications on each milestones

#### **Document Repository**

- Having access to organised data such as DO, HBL, MBL, Invoice copy in one location.
- Audit trail for shipment and payment information

#### **Payment Mechanism**

- Online payment gateway provision along with options of Card Transfer, Bank Transfer and Digital Wallet
- Provision to do top up for Multiple transactions over a period of time.



### **Benefits to Stakeholders**



#### Ports / Terminal / CFS / ICD

- Contactless and Paperless
- Integration with TOS bringing in clear visibility of e-DO details.
- Email alerts
- Efficient digital communication and End to End Shipment Visibility
- Helps in reducing congestion in port precinct



#### **Transporter**

- Multiple inquiries on Single platform
- Increase in Business and revenue
- Assigning vehicles through system
- Reduced costs in handling enquiries and bookings
- Transparency & track of data which will help in Invoice calculation



#### FF / Consignee/ Customs Broker

- Cost savings resulting from reduced paper-work
- Real time visibility of Delivery Orders released in a secured manner by respective carrier / consolidator
- Reduced errors due to automation
- Reduced costs in handling enquiries
- Faster and efficient transmission of shipment data to cargo stakeholders



#### **Shipping Line / Line Agent / NVOCC**

- Reduced costs in handling enquiries
- Faster and efficient transmission of e-DO data to cargo stakeholders
- Faster revenue realisation with online payments
- Reduced dwell time in clearance process
- Cost savings resulting from reduced paper-work



## **Complete Suite of e-services for your business continuity**

## Air Cargo X



PING services converting .pdf documents to system data



**Electronic Delivery** Orders (e-DO) between the Airlines and Forwarders



**Electronic Terminal Charges Payments** 





e-FAI



**Electronic Delivery** Order (e-DO)



Container **Appointment & Slot** Management



**Electronic Airway Bill** (e-AWB)



**Flectronic** Consolidation (House) DO



**Electronic Manifest** Filing for Airlines



Container Booking & **Empty Release Order** 



**EDI Message** Service



Shipping Instructions



**Electronic Consolidation** Manifest Filing in Imports for Forwarders



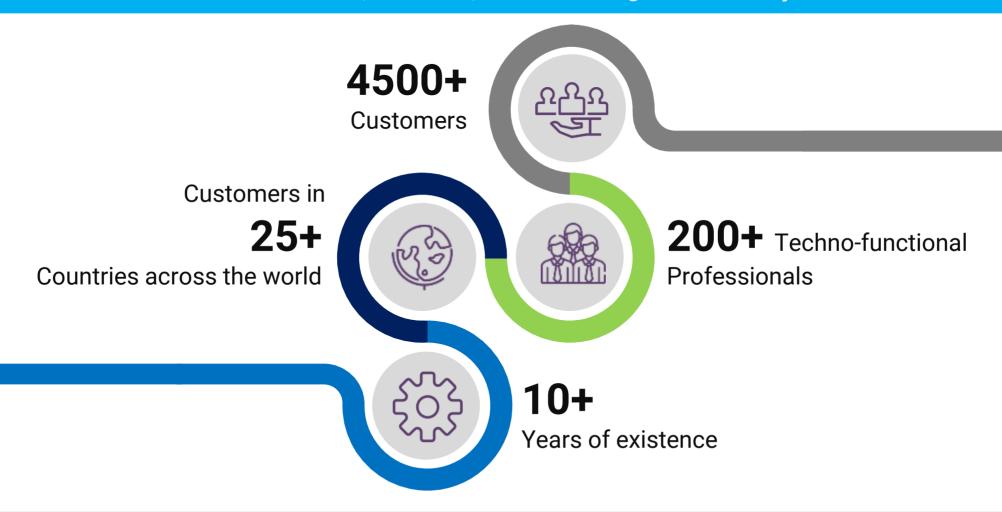
**Electronic Certificate** of Origin (e-CoO)



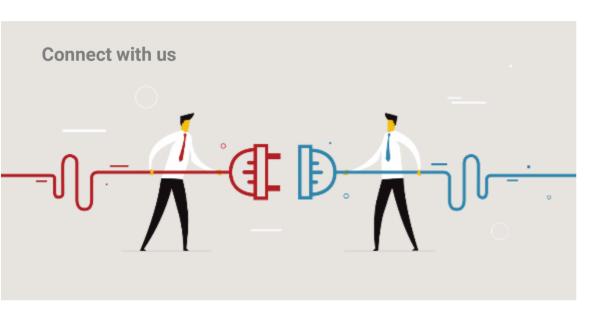




# Leading Provider of Operational and Community Integration Solutions to the Government, Maritime, Aviation & Logistics Industry



## Thank You



#### **Kale Logistics Solutions Private Limited**

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